Analyst: Shane

Organization:

Executive Director

Therapists

- Supporting professional relationship
- Performance feedback
- Best practice protocol
- Clinical recommendations
- Clinical template/tool
- Action plan
- Answers
- Solution to slow client progress
- Solution to poor customer satisfaction
- Meeting agenda
- Evaluation schedule

- Supporting professional relationship
- Performance feedback
- Best practice protocol
- Clinical template/tool
- Answers
- Solution to slow client progress
- Solution to poor customer satisfaction
- Meeting agenda
- Performance development plan

Needs assessment

Clinical Lead

Scheduler/CRM

Case assignment suggestion

- Action plan
- Program recommendations
- A therapist who implements discipline specific protocol
- Evaluation schedule

- Clinical tool/equipment order
- Needs assessment
- Action plan
- A therapist who implements discipline specific protocol
- Meeting agenda
- Continuing education approval
- Completed performance appraisal
- Evaluation schedule
- New hire recommendations

• A new hire who implements discipline specific protocol

Therapy Assistants

Clinical Director/Chief Clinical Officer

New Hire